

Learn how to buy a roof with our Quality Checklist

When it comes to selecting the right roofing company, you need to compare more than just prices. It's a difficult choice to make, and it's one that you will have to live with for decades. Because many companies offer the same brands of products, the choice can be even more difficult.

We've created the Murray Shaw Roofing Quality Checklist to help you ask the right questions and find a roofing company that will stand behind its work.

Questions	Murray Shaw Roofing	Company #2	Company #3
COMPANY CREDENTIALS			
How long have you been in business?	Since 1982		
Are you licensed as a roofing business in Ontario?	Yes		
How much liability insurance do you carry?	\$5 million		
Are you registered with the Workplace Safety and Insurance Board (WSIB)?	Yes		
Are you a member of the Better Business Bureau?	Yes		
Do you have a London business location?	Yes. Our showroom is located at H-3537 White Oak Road in London		
How are your crews supervised?	Each jobsite is inspected by one of the owners at least three times		
SERVICE STANDARDS			
Are all of your installers factory-certified?	Yes		
Do you use the matching brand for all your roofing materials to ensure the manufacturers' warranties are valid?	Yes		
Do you match the drip edge to the colour of the roof?	Yes		
How much of the roof do you cover in underlayment?	100%		
What type of underlayment do you use?	Premium roof deck protection		
How far along the roof edge do you apply a membrane?	From the roof edge to at least 2 ft (0.6 metres) past the exterior wall		
How will you protect my gardens and property from damage?	A complete work plan for protection, clean-up and waste disposal is included with our quote		
Do you have any negative reviews on HomeStars ?	No		
Do you guarantee your work?	Yes. Our work is backed by a 10-year workmanship <u>warranty</u> .		
May I see some of your work?	Please view our Gallery		
May I talk to previous customers?	Local referrals will be included with our quote.		